



कार्यालय: रक्षा लेखा प्रधान नियंत्रक
PRINCIPAL CONTROLLER OF DEFENCE ACCOUNTS
सं. 107, लोअर अग्रम रोड , अग्रम पोस्ट , बेंगलूर - 560 007
NO. 107, LOWER AGRAM ROAD, BANGALORE – 560 007
फोन नं./Phone No. - 29710474, 29710475 फैक्स नं./Fax No. - 29710132



MOST IMPORTANT

No. EDP/Mech/Gen. Corr./2020-21

Date: 06/10/2020

To

All Sub Offices
(Through PCDA Website only)

Sub: AMC of Computer Hardware - Reg.

PCDA, Bangalore has made an agreement for Annual Maintenance Contract for Computer Hardware and Peripherals installed in Main Office and various sub-offices in Bangalore, Bidar, Karwar & Goa with M/s. Puthur Infotech Pvt., Ltd., Bangalore for the period 04/10/2020 to 03/10/2022 (2 years). AMC agreement with M/s. Cito Infotech Pvt. Ltd., Bangalore stands closed w.e.f. 04/10/2020. In view of the new contract, any representative from M/s. Cito Infotech need not be entertained.

In this regard, you are requested to contact the below mentioned Customer Care Support for any hardware related issues.

LEVEL 1 - Call Log to Customer Support Help desk Bangalore

080-41612995 / 080-42560606

Email: custcare@puthurinfotech.com

Office Timings: 09:00 hrs to 6:00hrs (Mon-Sat)

LEVEL 2 - Mr.TamilSelvan

Customer Support Engineer

Mobile: 9965804724

Email: tamilselvanev@gmail.com

LEVEL 3 - Mr. Bijin C K

Territory Manager

Mobile: 9480690103

Email: bijin@puthurinfotech.com

LEVEL 4 - Mr. Ravi A M

Regional Manager

Mobile: 9480690107

Email: ravi@puthurinfotech.com

Sr. Accounts Officer (EDP)