

OA

IMPORTANT CIRCULAR

PRINCIPAL CONTROLLER OF DEFENCE ACCOUNTS

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NO.FC/CNPS/2180/CIR

Dated:29th July, 2015.

To

All the sub offices
PAOs, AOGEs under the audit jurisdiction of this office

Sub: NPS: Low Subscriber Coverage and Pending Grievances

A copy of letter received from Hqrs office, regarding NPS-Low Subscriber Coverage and Pending Grievances under their letter No. AT-II/NPS/Corr-IX, dt.06.07.2015 is forwarded herewith for information and further necessary action at your end.

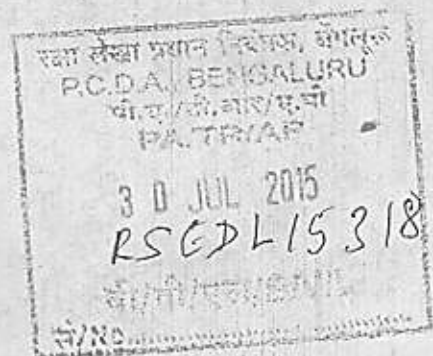
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ACDA (FC)

Copy to:

✓ The Officer in Charge,
OA Cell(Local)

..... for uploading in the official website

Spande
Sr. Accounts Officer (FC)



P. tax
action

22/7/15

Controller General of Defence Accounts

Ulan Batar Road, Palam, Delhi Cantt-10

No. AT-II/NPS/Corr-IX

Dated 06.07.2015

To

PCDA
Bangalore



Sub: NPS: Low Subscriber Coverage and Pending Grievances.

A conference on NPS implementation in Central Govt. Ministries/Department was conducted by the PFRDA on 29.01.2015. Besides various other issues, focus in the conference was on the Low subscriber Coverage and Pending Grievances.

2. In order to have details on Low Subscriber Coverage and Pending Grievances, all the Pr. AOs were requested to examine the above areas in respect of the subscribers under them. The details as forwarded by the Pr.AOs has been examined in HQrs office. As far as Grievances are concerned, the same are to be expeditiously addressed by the PAO concerned, and the Controllers also need to monitor the same through Dashboard provided by NSDL to avoid any legal problems later on. As regards, Subscriber Coverage, it is felt that instructions issued vide para 4 of HQrs letter dated 10.05.2010 and under HQrs letter No. AT-I/NPS/Corr-VII dated 16.12.2013, are not being followed properly. Therefore, the common reasons intimated by the Controllers for Low Subscriber Coverage, and the action required to be taken to avoid such Low Subscriber Coverage are again brought out for your guidance-

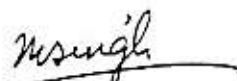
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Reasons intimated by PrAOs	Action to be taken
Regular monthly subscription is being uploaded as "Arrear".	In rare circumstances, if monthly subscription is uploaded delayed, it must be uploaded in NPSCAN as "Regular" only indicating the month to which it relates and "not as Arrear", lest it should give an indication, albeit wrongly, that contribution for the month (for which it actually pertains to) is missing.
Subscribers that have not received even a single credit since inception, - 3 resigned/ death/ desertion cases.	In such cases PRAN should be deactivated in consultation with NSDL.

Absent without leave/EOL etc.	In such cases the PRAN of the subscriber may be flagged by the PAO as per facility provided by NSDL after consulting Executives about the status of the subscriber. On rejoining of the subscriber, his account may be de-flagged using the same platform.
Subscribers have resigned and became SOS but still mapped to the PAO.	In such cases PRAN of the subscriber may be flagged by PAO as per the facility provided by the NSDL.
Some Controllars (Pr.AOs) reported that "their PAOs are not uploading the SCFs in prescribed time line leading non-credit of subscription in the particular month".	The Controllars (Pr.AOs) may take necessary action against the defaulters who are responsible for not uploading. They may ensure that the provisions of para 4(b) of HQrs Circular No.CGDA/AT-I/NPS/CIR dated 10.05.2010 are strictly adhered to. It may be noted that instances have come to notice that NPS-Subscribers have moved to court against delayed/non-uploading; therefore, all concerned need to be cautious.
In case of resignation and termination/Death of the subscriber, subscriptions stopped but the same not intimated by the concerned unit to change status of the subscriber and PAO is not in position to flag the status.	The executive authorities may be sensitized about the issue at an appropriate level. Such cases may be taken up with the executives for updating status of the subscriber.
Low subscriber coverage is due to delay in generation of PRAN	A close liaison with DDOs/ NSDL may be made by the PAO/Pr.AOs

3. Pr.AOs are requested to access NSDL Dashboard regularly for checking status reports on the above areas in respect of their PAOs and for taking corrective actions wherever necessary. It is re-emphasized that the responsibility for data/fund rendition remains with the PAO concerned under supervision of Pr.AO.

Pl. ack. receipt


Jt.CGDA(AT-I)